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# Software Release Notes

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## Access II Series display panels firmware v7.121.1.0

This document provides firmware update instructions and describes known and fixed issues in firmware version 7.121.1.0 for the Access II Series display panels.

### Affected products

The following products are affected.

- UHD552-L
- UHD652-L
- UHD752-L
- UHD862-L
- UHD982-P

### Purpose of release

The primary purpose of this release is to provide the following features and fixes:

#### Core upgrade

- Fixed an occasional issue where the panel booted itself continuously when the **Power Mode** was set to **Reactive**.
- Fixed an issue where the display panel would randomly become stuck in the power down state after a reboot or RST command.
- Fixed the SETSTARTUPSOURCE command.
- Fixed an issue where the cursor on browser did not disappear.
- Provided minor fixes over the previous version.

#### Profile upgrade

- Added ERP Regulations using the profile update so **Quick Standby** changed to **Power Mode** and its values changed to the following:
  - **Enable** changed to **Reactive**.
  - **Disable** changed to **Eco**.

## Upgrading the core firmware

Install the new core firmware to upgrade the display panel.

1. Download the latest software from [www.christiedigital.com](http://www.christiedigital.com) and unzip the file.
2. Navigate to `core_update/access_7.121.1.0_mb130.bin`.
3. Copy the `access_7.121.1.0_mb130.bin` file to the root of a USB storage device.
4. Connect the USB storage device to the display panel.
5. If the Media Browser is displayed, to close it press **Exit** on the remote.
6. On the display panel remote, press **Menu > 1505**.
7. In the confirmation dialog, select **Yes**.

During the upgrade process the display panel restarts. After the display panel restarts, while the upgrade finishes nothing is displayed on the panel and a red LED in the IR receiver blinks. The process may take a few minutes to complete.

## Upgrading the profile

Install the new Profile upgrade to the display panel.

1. Download the latest software from [www.christiedigital.com](http://www.christiedigital.com) and unzip the file.
2. On the USB storage device, at the root create a folder called **Profile**.
3. Copy the `MB130_swprofile.bin` and `MB130_hwprofile.bin` files to the Profile folder.
4. Connect the USB storage device to the display panel USB-1 port.
5. If the Media Browser is displayed, to close it press **Exit** on the remote.
6. On the display panel remote, press **Menu > 4725**.
7. Select **USB operations** and on the remote press **OK**.
8. Exit the Service Menu and power off the panel.
9. Power on the panel.
10. Using the remote, navigate to **Menu > Signage Settings > First Time Installation**.
11. Press **OK**.
12. In the confirmation dialog, select **Yes**.
13. Confirm the First Time Installation steps.

During the upgrade process the display panel restarts. After the display panel restarts, while the upgrade finishes nothing is displayed on the panel and a red LED in the IR receiver blinks. The process may take a few minutes to complete.

## Built-in password

Note the following about the built-in password in the firmware:

Version 7.69.3.0 firmware and onward has a built-in password to comply with the California Civil Code Section 1798.91.04. The default password is 0000. Change the pin to any four-numeric digits.

Use the `SETUSERSECLEVEL ADMIN "password"` API command to unlock the serial or Ethernet connection. After the command is sent, you can send other API commands; however, the panel does not send a reply if you do not initially send the `SETUSERSECLEVEL ADMIN "password"` command.

To reset the password to factory default, select **Menu 4725 > Perform factory reset**.

## Product documentation

For installation, setup, and user information, see the product documentation available on the Christie website. Read all instructions before using or servicing this product.

1. Access the documentation from the Christie website:
  - Go to this URL: <https://bit.ly/2GniMjQ>.
  - Scan the QR code using a QR code reader app on a smartphone or tablet.



2. On the product page, select the model and switch to the **Downloads** tab.

## Related documentation

Additional information on the LCD panels is available in the following documents.

- *Access II Series LCD Panels Product Safety Guide (P/N: 020-001848-XX)*
- *Access II Series LCD Panels External Controls (P/N: 020-001853-XX)*
- *UHD552-L Service Guide (P/N: 020-001844-XX)*
- *UHD652-L Service Guide (P/N: 020-001845-XX)*
- *UHD752-L Service Guide (P/N: 020-001846-XX)*
- *UHD862-L Service Guide (P/N: 020-001847-XX)*
- *UHD982-P Service Guide (P/N: 020-001709-XX)*

## Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
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