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# Software Release Notes

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## HS Series 2K version 1.10.0

This document describes the changes from HS Series 2K version 1.9.0 to version 1.10.0.



If your projector has a firmware version older than version 1.9.0, after updating the firmware, perform both a factory and network reset. For more information regarding the reset, contact Christie Technical Support.

## Affected products

The following products are affected:

- D13HD2-HS
- D13WU2-HS
- D16HD-HS
- D16WU-HS
- D20HD-HS
- D20WU-HS
- DWU1612-HS
- DWU2022-HS

## Purpose of release

The primary purpose of this software release is:

- Improved the timing of the Real black light off when the Real Black feature is operating (less than 60 minutes).
- Modified the logo default value.
- Resolved an image flicking issue when enabling Real Black and displaying 1280x800 as the video content approached the threshold value.

## Known issues

This release of HS Series 2K contains the following known issues:

- When using an existing configuration on Christie Twist/Mystique and you are prompted to clear the test patterns, the projector may clear the test pattern regardless of the given response.
- The side panel controls for focus adjustment do not work if an internal test pattern is displayed.

## Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
  - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
  - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
  - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
  - Japan: 81-3-3599-7481
  - Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
  - South Korea: +82 2 702 1601 or *tech-Korea@christiedigital.com*
- Christie Professional Services: +1-800-550-3061 or *NOC@christiedigital.com*