
Technical Bulletin

Determining the correct CP2309-RGB LOS for replacement

This bulletin provides information on how to determine the appropriate laser optical subsystem (LOS) for replacement as the quick disconnect on the LOS may have a plastic connector or metal connector.

The replacement LOS must have an identical connector type. If you have an incorrect connector type in the replacement LOS, it will not physically connect. There are two types of LOS quick disconnects for the CP2309-RGB model.

- LOS with plastic quick disconnect (P/N: 003-109090-XX)
- LOS with metal quick disconnect (P/N: 003-007380-XX)

When ordering a replacement LOS, make sure you determine which disconnect type is required by checking the current LOS installed in the projector. Failure to order the correct service part number results in incompatibilities with the coolant loop installed in the projector.

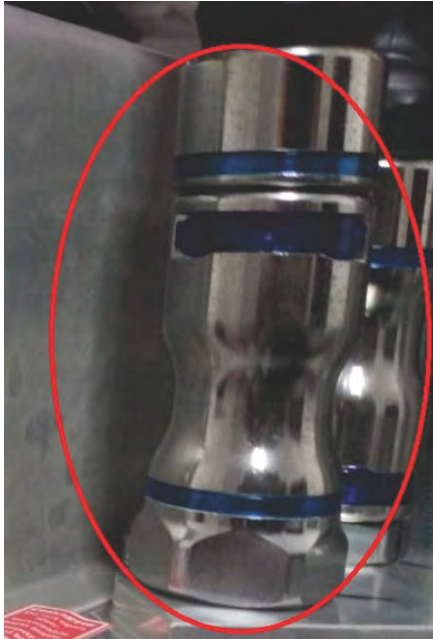
LOS with plastic quick disconnect (P/N: 003-109090-XX)

If your CP2309-RGB model has a plastic grey quick disconnect (see image below), use P/N 003-109090-XX when ordering a replacement.



LOS with metal quick disconnect (P/N: 003-007380-XX)

If your CP2309-RGB model has a metal grey and blue quick disconnect (see image below), use P/N 003-007380-XX when ordering a replacement.



Affected products

The following products are affected.

- CP2309-RGB

Technical support

Technical support for Christie Cinema products is available at:

- Support.cinema@christiedigital.com
- +1-877-334-4267
- Christie Professional Services: +1-800-550-3061 or NOC@christiedigital.com