

City of Mobile Police Department

Joint Operations Center features Christie video wall solution



▲ An inside look at the Christie video wall in the City of Mobile Police Department's Joint Operations Center
Photo credit: Atlantic Video Corporation

Intelligence-led policing in real-time

"Before our Joint Operations Center video wall, nothing was real-time. There was definitely no video conferencing component, no multi-site component. Before this installation, there was no real technology to speak of. We are transformed, significantly," explains Kevin Levy, commander, technology and cyber intelligence unit, City of Mobile Police Department.

"The mentality of how our police department functions has gone from a mechanism of responding to crimes and proactive patrol to an intelligence-led policing model that was started in 2013 and basically drives everything," shares Levy. "One person pushing out information to 100 is better than 100 people pushing out information to another 100. Using this technology means we can do a lot more with very few people."

A system upgrade is in order

With roughly 600 officers, the City of Mobile Police Department in Mobile, Alabama is the largest in the Gulf Coast area.

Soon after taking office in 2013, City of Mobile Police Chief James Barber led the transformation toward an intelligence-led policing initiative. Knowing a system upgrade was in order, the City of Mobile Police Department worked with Christie and Atlantic Video Corporation to install a video wall in its Joint Operations Center (JOC), managed by its Technology and Cyber Intelligence Unit.

Upgrading the JOC gives the City of Mobile PD the essential tools it needs to enable intelligence-led policing. Because it's now possible to monitor sites throughout the city in real-time, the JOC acts as a command center during major incidences—from active shooter

Customer:

City of Mobile Police Department

Location:

Mobile, AL

Industry/Market:

Control Rooms
Government

Partners:

Atlantic Video Corporation

Requirements:

- Video wall solution
- Processing
- Real-time monitoring

Summary:

As part of its transformation toward an intelligence-led policing initiative, the City of Mobile Police Department worked with Christie® and Atlantic Video Corporation to install a video wall in its Joint Operations Center (JOC).

Products:

- Christie FHD552-X 55-inch LCD panels (18)
- Christie Phoenix® information management system nodes (11)

Results:

Upgrading the JOC with a Christie video wall installation strengthens the City of Mobile Police Department's intelligence-led policing initiative, allowing them to collect and share valuable information in real-time.

situations to natural disasters like floods, tornados and hurricanes—and as a hub for strategic reconnaissance, cyber intelligence and regulatory compliance.

The Christie video wall solution

The JOC video wall is made up of a 3 x 6 array of Christie FHD552-X 55-inch narrow bezel LCD panels and 11 Christie Phoenix information management system nodes.

“When I first walked in here on day one, I saw only a wall of monitors. Now I see a platform to share and exchange information. I think the main driving factor is that we didn’t just buy a bunch of monitors. We bought a platform that allows us to interact with intelligence, and that’s priceless. It’s definitely the cornerstone of our intelligence-led policing initiative, and that’s really what drives all of this.”

Kevin Levy,

Commander, technology and cyber intelligence unit
City of Mobile Police Department

“I decided after looking at Christie’s products that the Christie Phoenix system and Christie LCD flat panels would be the most forward-thinking pieces of technology that we could offer,” says Gary Crumbley, Atlantic Video Corporation, of the video wall solution. “What really attracted me to Christie Phoenix is the fact that it is an H.264 open platform, so that you can truly collaborate with other folks. In the event that we build another video wall in another location, they can share all of the resources between those two video walls.”

Project Shield

One of the initiatives of the Technology and Cyber Intelligence Unit is ‘Project Shield’. Through public and private partnerships, the City of Mobile PD has access to over 3,900 live video feeds throughout the city. All of the cameras are available for real-time streaming onto the JOC’s video wall if a crime is in action, or to assist in investigations or evidence collection.

“In the case of a robbery, for example, we can pull up feeds from the location. We can push that data out to the responding officers and detectives, so that even before they arrive on-scene, they may have an idea of who or what they’re looking for,” explains Levy. “The video wall in the JOC is a great feeding ground for displaying various Project Shield information sources in real-time.”

From information to actionable intelligence

“Before the Christie video wall, we had divided the department up into useful pockets of people—people completing specific tasks that helped gather intelligence. But because they didn’t have a place to process or easily share it, valuable information sat in folders and within people’s minds,” shares Levy. “Installing this technology that allows us to transform various pieces of information into actionable intelligence is what really drove the purchase of our Christie system.”

Contact Christie

Contact us today to find out how your organization can benefit from Christie solutions.



▲ A Christie Phoenix information management system node
Photo credit: Christie Digital Systems USA, Inc.



▲ The Christie video wall solution: more than just a wall of monitors
Photo credit: Atlantic Video Corporation

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