



Happy Holidays

Christie customer care and technical support 2022-23 holiday schedule for ProAV partners

Our customer care and technical support teams work hard all year, but we all need to rest, recharge, and spend time with family and friends. As a result, some Christie locations and services will be temporarily closed over the holidays. Keep reading to see the details of our 2022-23 holiday schedule.

CHRISTIE[®]



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GLOBAL CUSTOMER CARE HOLIDAY SCHEDULE 2022-23

Contact us about pricing, ordering, product information and availability, order status, special programs, and promotions.

	Contact	Office holiday closures
Americas	orders@christiedigital.com Toll-free (866) 880-4462 Monday - Friday 6:00 am - 5:00 pm Pacific Time (UTC-8) 9:00 am - 8:00 pm Eastern Time (UTC-5)	United States: Dec 23, 26, 30, and Jan 2 Canada: Dec 26-29, and Jan 2
EMEA	orders-EMEA@christiedigital.com Monday - Friday 8:30 am - 5:00 pm GMT (UTC+0)	Dubai: Jan 2 Germany: Dec 27 and Jan 2 United Kingdom: Dec 26, Dec 27, and Jan 2
APAC	orders-singapore@christiedigital.com +65 6877 8737 Monday - Friday 8:30 am - 5:30 pm SGT (UTC+8)	Australia: Dec 23-Jan 8 Singapore: Dec 26 and Jan 2 South Korea: Dec 26 and Jan 2
China	cinema.orders.China@christiedigital.com Phone +86 21 6030 0500 Fax +86 21 6270 5816 Monday - Friday 9:00 am - 6:00 pm CST (UTC+8)	China: Jan 2



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GLOBAL TECHNICAL SUPPORT HOLIDAY SCHEDULE 2022-23

Contact us to troubleshoot, maintain, or repair your Christie solution. You can also contact us if you need to file a warranty claim or initiate an RMA. We're here to help!

	Contact	Office holiday closures
Americas	support.americas@christiedigital.com Toll-free (800) 221-8025 Monday - Friday 10:00 am - 6:00 pm Eastern Time (UTC-5)	United States: Dec 23, 26, and Jan 2 Canada: Dec 23, 26, and Jan 2
EMEA	support.emea@christiedigital.com Phone UK: +44 (0) 118 977 8111 Monday - Friday 8:30 am - 5:00 pm GMT (UTC-0)	Dubai: Jan 2 Germany: Dec 27 and Jan 2 United Kingdom: Dec 26, Dec 27, and Jan 2
APAC	support.apac@christiedigital.com Australia and New Zealand: tech-australia@christiedigital.com India: tech-india@christiedigital.com Southeast Asia and Taiwan: tech-singapore@christiedigital.com South Korea: tech-korea@christiedigital.com	Australia: Dec 23-Jan 8 Singapore: Dec 26 and Jan 2 South Korea: Dec 26 and Jan 2 India: Dec 26 and Jan 2
China	tech-supportchina@christiedigital.com Phone +86 400 676 9992 Monday - Friday 9:00 am - 6:00 pm China Standard Time (UTC+8)	China: Jan 2