

**CINEMA
TECHNICAL
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Welcome to Christie® Cinema Tech News, your source to keep up to date with the latest firmware, technical bulletins, manuals, tech news, tips, and tricks.

In this issue:

- Implementing a permanent router setup during an install
- Resolving CineLife+ software upgrades that take longer to finish
- CineLife+ RBe hibernate mode

Know someone who'd like to receive this newsletter? Share our [signup link](#) with your team.

Firmware updates

[Solaria v4.8.1 | Notes](#)[IMB-S4 v1.5.0 | Notes](#) ***New***[IMB-S2 v1.8.12 | Notes](#)[CineLife v2.7.7 | Notes](#)[CineLife+ v2.8.1 | Notes](#) ***New***[Hawkeye Version 1.6.1](#) (Contact technical support for download) ***New***

Implementing a permanent router setup at a cinema install

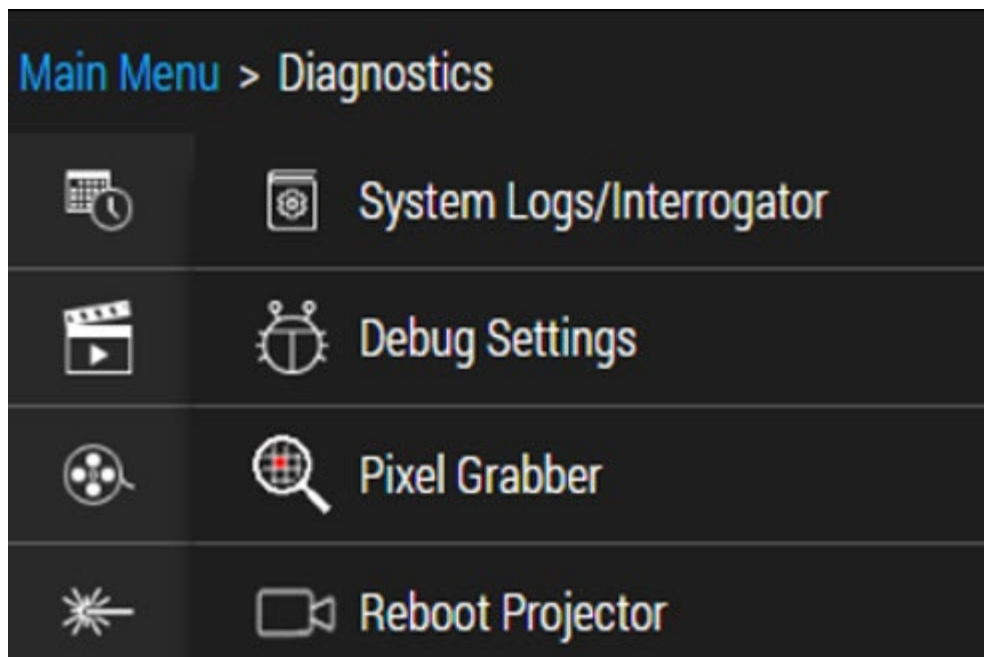
In cinema operations, technicians frequently rely on network connectivity to access, configure, and monitor system components. This includes both on-site (physical) and remote system access. However, manually repeating router setup during each visit can lead to inefficiencies and delays.

By suggesting a permanent, pre-configured router at the site, technicians can easily connect to systems on arrival, reducing setup time and improving efficiency and consistency through standardized network configuration across sites, as well as making remote monitoring and support easier.

When doing this, be sure to record all network configurations and credentials so you can provide access details to authorized technicians.

Resolving CineLife+ software upgrades that take longer to finish

Navigate to the Menu >Diagnostics page and perform a soft reboot by clicking the “Reboot Projector” button.



This reboots the projector and allows for the photon software to upgrade successfully.

New Alarms

System

Projector Healthy
False

Invalid Date

Laser

Light On Failure
The system is not ready to handle this command.

Invalid Date

Laser Subsystem Connected
False

Invalid Date

Versions

Photon Main Version
Upgrading...

Invalid Date

Acknowledge

CineLife+ RBe hibernate mode

Hibernate mode on RBe projectors achieves an ultra-low power standby with restricted operational capacity. For example, touch panel control and web user interface are unavailable.

This mode is disabled by default and only activated through serial or Ethernet commands.

Please see the User's guide for further details on how to enable and disable this mode.

Downloads

Technical Bulletins

- ***NEW*** Maintaining GDC SR-1000 IMB Battery
- ***NEW*** Software version match after SID harness replacement
- Inactive pixels (prevents DMD issues)
- Required optical alignments after optical assembly replacement

Helpful instructions:

- Installing the exhaust duct kit (CP44xxm-RGBH)
- Installing the CP44xxm-RGBH rack stand adapter kit
- Christie rack mount pedestal installation guide
- IMB-S4 Hard drive tray connectivity

Manuals

- [4K-RGBH Service manual](#)
- [4K-RGBH Preventative maintenance schedule](#)
- [4K-RGBH Installation and setup guide](#)



Technical Support

Need support or a technical document not included in this newsletter?
Contact us!

[North and South America >](#)

[Asia Pacific >](#)

[China >](#)

[Europe, Middle East, and Africa >](#)



Training Center

Ready to start your training? Here's how!

Ready to start your training? Check out the dates for our upcoming in-person sessions for 2026.

Register for our live training sessions on [Christie University](#). To register for a session, click "enroll" on any available class, and our training team will confirm your enrollment. Check out our upcoming in-person training sessions:

Upcoming in-person training sessions

North America

Kitchener, ON

CineLife+ (RGBH):
November 16–18

CineLife+ (RGB/RBe/RGBH):
December 7–11

EMEA

Cologne, Germany

CineLife+ series (RealLaser and Phazer)
Levels 1 and 2 RGB and RBe:
November 3–5

CineLife+ Series (Phazer) Levels 1 and 2
RBe:
December 8–9

CineLife+ Series (Phazer) Levels 1 and 2
RGBH:
December 10–11

Wokingham, UK

CineLife+ Series (Phazer) Levels 1 and 2
RBe:
September 29–30

CineLife+ Series (Phazer) Levels 1 and 2
RGBH:
October 1–2

CineLife+ Series (RealLaser and Phazer)
Levels 1 and 2 RGB and RBe:
November 24–26

Enroll today

Training Videos

Check out our most recent videos uploaded to Christie University:

- [How to perform marriage on Series III and Series IV – RGB projectors](#)
- [How to replace the CAVE-2K Module in a CineLife+ 2K Projector](#)
- [How to install or replace the IMB-S4](#)
- [Coupling mirror adjustment alignment: Cinema projectors](#)

HAVE ANY QUESTIONS OR NEED MORE INFORMATION?

Please contact Christie technical support via email at support.cinema@christiedigital.com or call 1-877-334-4267.



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