

CHRISTIE CINEMA PARTS EXCHANGE PROGRAM



Take advantage of this economical program and save when you replace qualifying repairable out-of-warranty parts and accessories with new or refurbished-by-Christie parts.

Which parts qualify for this program?

- › We cover both new and refurbished parts with our warranty, for your peace of mind. Once your out-of-warranty part is received and we confirm that it's repairable, we'll credit your account!
- › Christie Customer Care maintains a complete list of in-stock new or refurbished replacement parts and accessories, so they'll let you know about availability, price(s) and part number(s) for this program.

What can I get as a replacement?

- › You can receive new and refurbished parts as a replacement. All qualifying replacement parts in this program have been refurbished by Christie's qualified vendors.

How to take advantage of this program:

<p>1. Contact Christie Customer Care to confirm that the parts you need are available:</p>	<ul style="list-style-type: none"> • Americas - Cinema.RMA.Americas@christiedigital.com • EMEA - Cinema.RMA.EMEA@christiedigital.com • APAC - Cinema.RMA.APAC@christiedigital.com • China - Cinema.RMA.China@christiedigital.com
<p>2. Submit a purchase order to Christie Customer Care that includes:</p>	<ul style="list-style-type: none"> • The part number and serial number of the part you're returning • Mention the Christie Parts exchange program
<p>3. Within 30 days of receiving your sales order and RMA order acknowledgement:</p>	<ul style="list-style-type: none"> • Package your repairable out-of-warranty part(s) with original accessories in original packaging, or packaging that protects your return during shipping • Include your RMA number on your shipping label and ship to the address on your RMA order acknowledgement • Purchase sufficient insurance on your shipment: Christie is not responsible for damage or loss during transit
<p>4. Within 30 days of receiving your repairable out-of-warranty part(s):</p>	<ul style="list-style-type: none"> • We'll issue your credit upon completion of product inspection, if we determine that your out-of-warranty product isn't repairable—or if it was lost or damaged during shipping—we'll notify you, ship it back to you (unless it was lost in transit) and cancel your credit

Qualifying parts:

Part number	Description	Credit USD	Credit CAD	Credit GBP	Credit EUR
004-000274	LE M25 FPT Series 1	\$4,500	\$5,900	£3,900	€ 4,400
004-000274-02	LE M25 Series 1	\$6,200	\$8,100	£5,200	€ 6,000
004-000320-02	Ballast Switching 7kW	\$1,400	\$1,900	£1,600	€ 1,900
004-000847-01	ASSY Processor PCB S1 RoHS	\$800	\$1,100	£870	€ 1,000
004-001197-04	PCB Motherboard	\$170	\$220	£180	€ 220
004-001198-01	LE Series 1	\$4,100	\$5,300	£3,500	€ 4,100
004-100894-01	LE HB Series 1	\$4,400	\$5,700	£3,800	€ 4,300
004-101329-02	Light Engine	\$4,800	\$6,300	£4,100	€ 4,700
004-101341-02	ASSY PIB	\$300	\$400	£330	€ 390
004-101342-01	ASSY ICP 1.5	\$700	\$940	£760	€ 910
004-101342-04	ASSY ICP 1.5	\$700	\$940	£760	€ 910
004-101342-05	ASSY ICP 1.5	\$700	\$940	£760	€ 910
004-101463-02	ASSY Light Engine	\$3,600	\$4,900	£3,000	€ 3,500
004-102043-01	ASSY Light-Engine	\$6,400	\$8,000	£5,400	€ 6,200
004-102958-01	Light Engine S2K	\$3,800	\$5,100	£3,200	€ 3,700
004-110904-01	ASSY PCB Enhanced FIB (EFIB)	\$700	\$950	£780	€ 940
03-260729R52p	ASSY Enhanced FIB (EFIB) RoHS	\$1,000	\$1,400	£1,100	€ 1,400
353-100102-01	IMB-S3	\$1,100	\$1,375	£940	€ 1,100

Notes

- › List of parts accepted for return under Parts Exchange Program as of **October 2021**.
- › Valid for 60 days from date of document.
- › Obtain confirmation from Christie on eligibility of part for return and amount of credit prior to placing order.

Warranty

- › All qualifying replacement products are covered by our Christie warranty:

Product	Warranty period
Projector parts	• 1 year
New accessories	• 1 year
Refurbished accessories	• 90 days

- › Purchase orders for this Program must be issued to Christie Digital Systems USA, Inc. and submitted to [Christie Customer Care](#).
- › Valid for 60 days from date of document.
- › Obtain confirmation from Christie on eligibility of part for return and amount of credit prior to placing order.
- › List of parts accepted for return under Parts Exchange Program as of October 2021.

Terms & conditions

- › Program is available for direct Christie dealers ["Customer(s)"] only.
- › Program has been valid since December 1, 2017.
- › Purchase orders for this Program must be issued to Christie Digital Systems USA, Inc. ("Christie").
- › Program is valid for qualifying products published on the Credit Amount price sheet as published or amended from time to time.
- › Qualifying products that are received damaged or deemed irreparable will be rejected.
- › The RMA will be canceled in the event product is lost during shipment; Customer is responsible to have purchased sufficient insurance
- › Electrostatic discharge (ESD) packaging is required during shipment from both parties for static sensitive assemblies with exposed circuitry.
- › Customer has thirty (30) days to commence shipment of the product being returned under RMA; the 30 days runs from date of Christie's invoice for refurbished product.
- › Customer is responsible to contract for and pay for all freight, insurance charges, duties, value added, sales, use, excise or similar taxes, and any and all cost of charges incurred at the time of shipment of qualifying products to the carrier. With respect to applicable sales tax, use tax, VAT tax or other similar taxes, are all payable by Customer unless Customer has submitted to Christie all relevant exemption certificates of other evidence of sales exemption to certificates or evidence of exemption from such tax(es).
- › Customer must be in good standing with Christie in order to receive any credits, rebates and/or promotional discounts.
- › This Parts Exchange Program cannot be stacked with any other programs or offers.
- › Warranty period for qualifying products sold under this Program is one (1) year for New and Refurbished projector parts, ninety (90) days for Refurbished accessories, and one (1) year for New accessories.

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For the most current specification information, please visit christiedigital.com

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