

Updating SUHD V3 Series firmware

This document provides instructions on how to update the SUHD V3 Series firmware.

Affected products

The following products are affected:

- SUHD V3 Series

Updating the SUHD V3 Series firmware

Follow these steps to update the SUHD V3 Series firmware.

1. Download the SUHD V3 Series firmware zip file from the Christie digital website (<http://www.christiedigital.com>).
2. Unzip the SUHD V3 Series firmware file.
3. To run the Display firmware update setup package, from the Start menu, select **Display Tool** > **Display Firmware Update**.

You can also select the **Display Firmware Updater** shortcut on the desktop.

4. From the Updater wizard, in the Configurations field, select **Browse**.
5. Navigate to the **.bin** file and select it.
6. Select the communication port.
 - If the selected port for downloading the firmware is Ethernet, verify the Ethernet VCOM port is not set in the RS232 setting.
To do this, select the **RS232** setting and clear the **Ethernet VCOM** setting. Verify the **Turbo Mode** setting is also cleared. Select the **Ethernet** checkbox to make sure the Ethernet port is now the selected port.
 - If the selected port for downloading the firmware is RS232, select the appropriate COM port for your computer. The RS232 baud rate is set to 115200 bps by default.
 - If you have a PC that requires a USB to RS232 cable due to the PC not having a dedicated DB9 port, select the correct COM port when setting the RS232 communications.
7. To continue, select **Next**.
8. If the LCD is not connected to AC power and turned on, from the Connect Display to power tab, apply power and power up LCD display.

9. Once the unit is up and running, select **Next**.
10. Connect the Ethernet or RS232 cable (straight through) to the panel to prepare for download.
11. To continue, select **Next**.
12. If using Ethernet communications, make sure the IP address of the panel is entered in the IP Address of display field.
13. To continue, select **Next**.
 The progress bar indicates a connection with the display and the progress of the display detection activity.
14. When the wizard shows the display is ready to accept the firmware download, select **Next** to continue the firmware update.
 When completed, the progress bar indicates a successful update.
15. Disconnect the RS232 or Ethernet cable and select **Exit** on the downloader tool.
16. Navigate to the Information screen of the panel and check that the version of firmware applied shows in the menu.

Technical support

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