
Software Release Notes

E600 version 1.3.0.12.CTM0100

This document provides the changes from E600 version 1.2.6.7.CTM0101.ST1 to E600 version 1.3.0.12.CTM0100.

Affected products

The following products are affected:

- Christie Velvet LED display systems using the E600 wall controller.

Purpose of release

The following issues have been addressed in this firmware release.

- Improved firmware upgrade stability and robustness by enhancing device compatibility and ensuring more reliable performance after updates.
- Optimized the front-panel Power button mechanism to require a long press before displaying the Shutdown Confirmation menu, reducing the risk of accidental operations.
- Enhanced the system information retrieval mechanism to provide more accurate hardware version and system details.
- Resolved an issue where an outdated logo was displayed on the web interface.
- Corrected an issue related to inaccurate mapping error information display.

Notes

- This release includes a package verification mechanism. Do not attempt to downgrade the firmware.
- Firmware upgrades using a USB flash drive are not supported.
- If a preset resolution does not function correctly, verify that your device supports the selected resolution.
- Christie does not recommend currently using the web interface. All functions are available through the Christie controller software.

Upgrading the firmware on the controller software system

When a new version of the firmware is released, it must be upgraded.

1. Download the firmware file to a computer.
2. Unzip the downloaded firmware file.
3. Connect an Ethernet cable between the computer running the controller software and the controller.
4. Launch the software and log in as the administrator.

- a. Select User > Advanced User Login.
 - b. Log in with the administration password.
5. In the blank area beside the Monitoring icon, right-click and enter 666888.
6. In the Program Path area, browse to the location of the unzipped download and select the firmware upgrade folder.
7. Select Update.
8. In the confirmation message, select Yes.
As the firmware upgrade is installed, the controller software display a progress indicator.
When the upgrade is complete, the controller reboots.
9. To verify the upgrade was successful, navigate to PDS > Advanced Settings and scroll to the last item which should display V1.3.0.12.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific (support.apac@christiedigital.com):
 - China: +86 10 6561 0240
 - India: +91 (80) 6708 9999
 - Japan: 81-3-3599-7481
 - Singapore: +65 6877-8737
 - South Korea: +82 2 702 1601