

# **Software Release Notes**

### **Twist 2.5.1**

This document describes the new features, known issues, and fixed issues for Christie Twist.

### **New features**

The following are new features and enhancements included in this release.

- Support for D16WU-HS, D16HD-HS, D20WU-HS, D20HD-HS, 4K7-HS, and 4K10-HS laser projectors.
- Support for D4K40-RGB projectors.

#### **Known issues**

The following are known issues in this release.

- When interacting with a Boxer, the Projector Control dialog does not automatically display the current input selection. All other Projector Control options remain functional including selecting an input from list of available options.
- On systems with Dell Backup And Recovery installed, the Twist file open or save dialogs may not function properly or may cause Twist to crash. The workaround for this issue is to uninstall Dell Backup And Recovery.
- On HS-series projectors (D16WU-HS, D16HD-HS, D20WU-HS, D20HD-HS, 4K7-HS, and 4K10-HS), when Twist connects to a projector that is displaying a corrupt warp, the connection from Twist may induce a severe image corruption on the projector. The following image is an example of a corrupted Twist warp:



To recover from this issue, power cycle the projector with either the on-projector power buttons, or the projector power controls in the Twist software. After the projector is powered back on, the warp that is currently set on the projector should be modified so it does not induce warp limitation artifacts.



## **Technical support**

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com