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# Software Release Notes

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## Crimson version 1.3.1

This document provides the changes from Crimson version 1.3.0 to 1.3.1.

### Affected products

The following products are affected:

- Crimson HD and WU models

### Purpose of release

The primary purpose of this release is to introduce the following features:

- Added the Keystone Gain Compensation checkbox to enable or disable warp gain compensation during 2D keystone.  
In the user interface, navigate to **Main Menu > Configuration > Geometry Correction**.
- Updated the Gain Compensation (WRP+KGAN) serial API command to be off by default.
- Added support for the new version of color sensor board (CSBC).
- Fixed an issue where external 3D sync goes out of sync intermittently for a short period.
- Added the new combiner firmware update to address wheel speed stabilization during cold temperature startups.

### Notes

Note the following about version 1.3.1:

- After the upgrade is complete, if you see an issue with the thumbnail display on the web user interface, clear the web browser cache.
- Upgrading from Crimson v1.1.4 or older to a newer version invalidates the existing `service` web user interface login; instead, use `user` as the username and `user` as the password. To change the default password, use **MENU > Admin > Remote Password feature**.

### Known issues

This release of Crimson contains the following known issues:

- Closing the web user interface while performing a keystone adjustment may result in the keystone corners still being displayed on screen.  
*Workaround:* To remove the corners from the screen, open and close the Keystone menu.
- The liquid cooling flow sensor may report 0 L/min. This may invoke a pump-priming cycle but does not always indicate a low-flow condition.

- Changing the network configuration from Static IP to DHCP, while the DHCP server is unavailable or the cable is unplugged, causes the software to become unresponsive for approximately 90 seconds.

## Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
  - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
  - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
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