
Software Release Notes

HS Series 2K version 1.8.0

This document describes the changes from HS Series 2K version 1.6.0 to version 1.8.0.



If your projector has a firmware version older than version 1.6.0/v1.0.3, after updating the firmware, perform both a factory and network reset. For more information regarding the reset, contact Christie Technical Support.

Affected products

The following products are affected:

- D13HD2-HS
- D13WU2-HS
- D16HD-HS
- D16WU-HS
- D20HD-HS
- D20WU-HS
- DWU1612-HS
- DWU2022-HS

Purpose of release

The primary purpose of this software release is:

- Added the following lens types and displayed them on the on-screen display menu.
 - 0.38 ultra short throw (P/N: 140-142108-XX)
 - 0.65-0.75 zoom (P/N: 140-144100-XX)
 - 7.2-10.8 (P/N: 140-145101-XX)

Known issues

This release of HS Series 2K contains the following known issues:

- When using an existing configuration on Christie Twist/Mystique and you are prompted to clear the test patterns, the projector may clear the test pattern regardless of the given response.
- The side panel controls for focus adjustment do not work if an internal test pattern is displayed.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com

- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
 - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
 - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
 - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
 - Japan: 81-3-3599-7481
 - Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
 - South Korea: +82 2 702 1601 or *tech-Korea@christiedigital.com*
- Christie Professional Services: +1-800-550-3061 or *NOC@christiedigital.com*