

---

# Software Release Notes

---

## GS Series 2K version 1.3.0

This document describes the changes from GS Series 2K version 1.1.0 to version 1.3.0.

### Affected products

The following products are affected:

- DWU880-GS
- DWU880A-GS
- DWU1100-GS
- DWU1100A-GS
- DWU1400-GS
- DWU1400A-GS

### Purpose of release

The primary purpose of this software release is:

- Added support for Creston V2.
- Added support for DWU1100-GS Enhanced Version Fan mode.
- Updated translations for the user interface.
- Fixed the following issues:
  - Low Latency mode had no effect.
  - Schedule settings were reset after restoring settings.
  - Lens type showed *Undefined Lens* after restoring settings.
  - Lock All Lens Motor option could be enabled from the web by executing autofocus resulting in an interruption and the screen becoming frozen.
  - Success or Failure Status window is not displayed upon completion when the FOCUS+Enter is operated from the remote or projector keypad when the camera is used.
  - Occasionally the test patten could not be switched by using the Left, Right, or Exit buttons on the remote control.
  - The screen flashed pink for 0.5 seconds before the source is displayed when turning on the phone in picture-by-picture (PBP) mode.
  - When the standby mode was 0.5W, the powering on the projector sent a shutdown email problem.

## Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
  - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
  - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
  - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
  - Japan: 81-3-3599-7481
  - Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
  - South Korea: +82 2 702 1601 or *tech-Korea@christiedigital.com*
- Christie Professional Services: +1-800-550-3061 or *NOC@christiedigital.com*