
Software Release Notes

Crimson version 1.3.6

This document provides the changes from Crimson version 1.3.5 to 1.3.6.

Affected products

The following products are affected:

- Crimson HD31
- Crimson WU31

Purpose of release

The primary purpose of this release is to upgrade the Crimson light combiner firmware for the 31K models.

Notes

Note the following about version 1.3.6:

- After the upgrade is complete, if you see an issue with the thumbnail display on the web user interface, clear the web browser cache.
- Upgrading from Crimson v1.1.4 or older to a newer version invalidates the existing `service` web user interface login; instead, use `user` as the username and `user` as the password. To change the default password, use **MENU > Admin > Remote Password feature**.

Known issues

This release of Crimson contains the following known issues:

- Closing the web user interface while performing a keystone adjustment may result in the keystone corners still being displayed on screen.
Workaround: To remove the corners from the screen, open and close the Keystone menu.
- The liquid cooling flow sensor may report 0 L/min. This may invoke a pump-priming cycle but does not always indicate a low-flow condition.
- Changing the network configuration from Static IP to DHCP, while the DHCP server is unavailable or the cable is unplugged, causes the software to become unresponsive for approximately 90 seconds.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com

- Asia Pacific (*support.apac@christiedigital.com*):
 - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
 - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
 - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
 - Japan: 81-3-3599-7481
 - Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
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