
Software Release Notes

Terra Manager version 1.4.2

This document provides the changes from Terra Manager version 1.4.1 to Terra Manager version 1.4.2.

Affected products

The following products are affected.

- Christie Terra Controller
- Christie Terra Transmitters
- Christie Terra Receivers

Purpose of release

The primary purpose of this release is to provide the following new features and updates:

- Updated internal licensing components.
New Terra controllers or Terra controllers requiring a replacement license require software version 1.4.2 (or later) to be compatible with online license activation.

Upgrading the software

Before upgrading software, Christie recommends performing a backup of the system data using the backup feature on the Global Page in Terra Manager. To download the Christie Terra System software, complete the following steps:

1. Copy and paste the following link in a web browser:
<http://downloads.christiedigital.com/website/Documents/Christie-Terra-Software-Version-1-4-2.zip>
2. Save the zip file to a location on your computer.
3. Uninstall all the current versions of the Terra Manager software using the Windows Programs and Features Uninstall or change a program in the Windows control panel.
4. Install the new version.
5. Log into the controller.
Christie recommends exiting and reopening Terra Manager after a controller is rebooted.

Known issues

This release of Terra Manager contains the following known issues:

- The aspect ratio setting in the Receiver properties is not functional.
- When the 1G port is disabled in the Device setup page and a network cable is attached to the device, the LAN LED on the front panel of the device remains on. The LED on the port also remains on.

- The **COPY EDID** button is not functional with the device firmware versions 3.6 and 4.1.
- The *Christie Terra User Manual (P/N: 020-102838-XX)* does not include the temperature on the Devices Summary tab.
- The JSON SwitchAudio command does not switch between digital audio (flag 0) and analog audio (flag 1) on the RX.
Workaround: Use the GenericVideoAudioSwitch command to switch between the digital audio and analog audio.
- The Allow Full Frame Rate setting on the Transmitter Properties pane does not function properly.
Workaround: Contact Christie Technical Support for a pre-release fix.
- The system backup configuration may not open in offline mode with the following Microsoft versions:
 - Microsoft Windows 10 Pro version 20H2 or version 2004
 - .Net Framework 4.5-4.8

Related documentation

Additional information on this product is available in the following documents.

- *Christie Terra Controller Quick Start Instruction Sheet (P/N: 020-102842-XX)*
- *Christie Terra Transmitter and Receiver Setup Guide (P/N: 020-001367-XX)*
- *Christie Terra User Manual (P/N: 020-102838-XX)*
- *Christie Terra External Protocol JSON API Reference Manual (P/N: 020-102837-XX)*
- *Christie Terra XY Switcher User Manual (P/N: 020-102883-XX)*
- *Christie Terra XY Switcher API Reference Manual (P/N: 020-102884-XX)*
- *Christie Terra Device Configurator User Guide (P/N: 020-103077-XX)*

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
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