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# Software Release Notes

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## Captiva DWU500S(A) version 1.2.0

This document describes the changes from Captiva DWU500S(A) version 1.1.0 to version 1.2.0.

### Affected products

The following products are affected:

- Captiva DWU500S
- Captiva DWU500SA

### Purpose of release

The primary purpose of this software release is:

- Added the 3D Enable RS232 command.
- Fixed the issue where the Blank function could not be properly released by selecting the Blank key after the source was unplugged and plugged in again.

### Known issues

The following are known issues in this release:

- The Enter key does not work for navigating some menu items.  
*Workaround:* Use the right arrow key for navigation.

### Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com)):
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