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# Software Release Notes

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## Griffyn® Series version 1.3.9

This document provides the changes from Griffyn® Series version 1.3.8 to Griffyn® Series version 1.3.9.

### Affected products

The following products are affected.

- Griffyn® Series

### Purpose of release

The primary purpose of this release is the following:

- Fixed an issue where the web user interface dashboard incorrectly indicated the light source was off while the Enhanced Exercise DMD mode was in progress, even though the light source was on.

Griffyn® Series software version 1.3.9 correctly reflects the light source status as on when the Enhanced Exercise DMD mode is in progress.

### Known issues

This release of Griffyn® Series contains the following known issues:

- When a custom EDID is applied to any of the HDMI inputs it takes effect immediately with no further action required from the user. When a custom EDID is applied to any of the DisplayPort inputs it requires a hot-plug of the cable before the change takes effect on any connected devices.
- Mirage PRO: When using Christie View (formerly Multiple point-of-view (MPOV)) with DisplayPort in stereo mode, the left eye displays input 1 and 3 and the right eye displays input 2 and 4.

*Workaround:* Adapt the Christie View setup to respond correctly to the left/right signal.

- LiteLOC™ performance is compromised when running at low brightness levels (30% or less). Christie does not recommend brightness levels at 30% or lower as laser devices may shut down and colors may drop out.

*Workaround:* Raise brightness.

### Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com)):

- China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
- India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
- Japan: 81-3-3599-7481
- Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
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