
Software Release Notes

Christie Conductor version 1.2

This document provides the changes from Christie Conductor version 1.1 to Christie Conductor version 1.2.

Affected products

The following products are affected:

- 4K40-RGB series
- Boxer® series
- Christie Eclipse
- Christie Eclipse G3
- Christie M RGB Series
- Crimson series
- Griffyn® series
- Mirage SST
- Sapphire® 4K-RGBH

Purpose of release

The primary purpose of this release is the following:

- Updated the user interface to display the warmup and cool down times.
- Increased the maximum allowed value in the Sequential Power ON Command Delay feature to 600 seconds.
- Fixed an issue with the Enhanced Exercise DMD mode feature in the projector.

Known issues

This release of Christie Conductor contains the following known issues:

- When the network connection is lost or projectors are rebooted, some devices retain a frozen status and do not switch to a connection error.
- Conductor is occasionally unresponsive on first launch after installation.
- Conductor fails to process all the commands when using simulated devices.
- The **SHOW PROJ ID** button sometimes must be pressed twice to display the ID.
- During an upgrade, the **CANCEL** button must be pressed twice to cancel all of the projectors.
- The Network Scan feature may not always detect all projectors on the network.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
 - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
 - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
 - Japan: 81-3-3599-7481
 - Singapore: +65 6877-8737 or *tech-Singapore@christiedigital.com*
 - South Korea: +82 2 702 1601 or *tech-Korea@christiedigital.com*