INFORMATION BULLETIN

S310 Screen Installation Requirements

Applies to the Following Products | Prepared For
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• MicroTiles S310 Screens | Christie Dealers and other Installers

To ensure successful installation, screen model S310 must be acclimatized to the environmental conditions of the site prior to installation on a MicroTiles display unit. These screens are slightly larger than previous screen models. This provides tighter screen gaps, but introduces the risk of neighboring screens colliding at lower temperature and humidity levels than with previous screen models.

**NOTICE** Failure to acclimatize S310 screens can result in poor fit (screen becomes too large for installation) and can lead to screen damage.

**Before installing S310 screens:**
- Keep temperature of installation site below 35°C/95°F and 60% relative humidity.
- Allow screens to acclimatize for a minimum of 24 hours at the installation site.
- For any MicroTiles display unit with P/N 123-001102-01, remove the thermal actuator and replace with the cover plate provided in the Thermal Actuator Removal Kit (P/N 003-003949-xx). Use instructions provided.

**NOTICE** Failure to remove thermal actuator from applicable MicroTiles display units will result in screen damage. This is because S310 screens are slightly larger than previous screen models and will collide at a lower temperature and humidity level than the activation threshold for the thermal actuator.
- Refer to the MicroTiles User Manual for screen installation guidelines. Do not force the screens if they are not fitting correctly. Instead, reduce the temperature and relative humidity of the installation site for an extended period of time and try again.

**Before removing S310 screens:**
- Do not apply force to screens when removing. This can lead to screen damage.
- Ensure the temperature of the installation site is controlled below 35°C/95°F and 60% relative humidity.
- If screens are compressed together and difficult to remove, do not force. Reduce the temperature and relative humidity of the environment for an extended period of time and try again.

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