
Technical Bulletin

Degrading optical performance

Christie projectors offer class leading optical performance. However, the environment in which the projector operates and frequency of use both contribute to degraded optical performance as the projector ages.

Although a degradation of optical performance is not covered by the Christie product warranty, methodologies are available to help prolong the optical performance of your Christie projector. Christie recommends that you clean projector optics following the procedures documented in the technical bulletin titled Cleaning Projector Optics (P/N: 020-200298-XX). Also, performing maintenance activities at the intervals recommended in the projector Preventative Maintenance (PM) schedule can help extend the operational life of your Christie projector.

Affected products

The following products are affected:

- All Christie non-laser cinema projection solutions

Technical Support

Technical support for Christie products is available at:

North and South America: +1-800-221-8025 or tech-support@christiedigital.com

Europe, Middle East, and Africa: +44 (0) 1189 778111 or techsupport-emea@christiedigital.com

Asia Pacific: tech-asia@christiedigital.com

Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com