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# Technical Bulletin

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## Using line cords correctly

Line cords can be damaged if not fully seated in the inlet connector of the projector.

If the projector needs to be powered down or power-cycled, the breaker must be used to power down the projector. Do **not** remove the line cord from the appliance inlet when the projector is powered on.



## Affected products

Inspect the following products to make sure the line cord is properly installed.

- All Christie cinema projector models
- Griffyn 4K32-RGB
- Griffyn 4K35-RGB

## Locking line cords

Learn about the locking line cords required for each country or region.

Country/region	Description	Part number
Australia	250 V/16 A C19 3.0 m	108-606103-XX
China	250 V/16 A C19 2.5 m black	108-583107-XX
Switzerland	250 V/16 A C19 2.5 m black	108-581105-XX
Japan	250 V/16 A C19 2.5 m black	108-605102-XX
UK	250 V/16 A C19 2.5 m black	108-579102-XX
North America	250 V/20 A C19 2.5 m black	108-576109-XX
Europe/Korea	250 V/16 A C19 2.5 m	108-564106-XX
India	250 V/16 A C19 2.5 m	108-565107-XX
South Africa	250 V/16 A C19	108-566108-XX

## Technical support

Technical support for Christie Cinema products is available at:

- [Support.cinema@christiedigital.com](mailto:Support.cinema@christiedigital.com)
- +1-877-334-4267
- Christie Professional Services: +1-800-550-3061 or [NOC@christiedigital.com](mailto:NOC@christiedigital.com)

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com))
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