
Technical Bulletin

Affected products

The following products are affected.

- FHD492-XV
- FHD552-XV

Defeating a remote control ID

To override a remote control ID so that the remote control can manage all display panels in an array, complete the following.

- On the remote control, press and hold the **Normal** button until the green LED light on the remote control blinks twice.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com