
Technical Bulletin

Replacing laser module assemblies

Certain Christie laser module components are available as service kit assemblies, allowing part replacement at the component level.

Replacing assemblies within the laser module can eliminate the requirement to replace the full module.

Affected parts

In addition to the generally available replacement laser module assemblies, the following assemblies require a higher authorization level for servicing.

- PCB - Microprocessor Unit (P/N: 003-112120-XX)
- PCB - Backplane (P/N: 003-112126-XX)

Mandatory service requirement

Only Christie FAE and CSE service technicians are authorized to replace the PCB Microprocessor Unit or Backplane assemblies within a laser module. If Christie Technical Support determines that an assembly replacement has been carried out by an unauthorized service technician, the warranty for that laser module is void.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com
- Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com