
Technical Bulletin

HS Series zoom and focus function issue with 2.0-4.0:1/2.83-5.66:1 lens

This bulletin provides information about the 2.0-4.0:1/2.83-5.66:1 zoom and focus lens functionality.

For projector models (listed below) purchased prior to February 2019, a compatibility issue exists where the zoom and focus function does not work correctly when the 2.0-4.0:1/2.83-5.66:1 lens (P/N: 140-111104-XX) is installed. To correct the issue, update the motor drive board (P/N: 003-006645-XX). For more details, contact Christie Technical Support.

Affected products

The following products are affected:

- D16HD-HS
- D16WU-HS
- D20HD-HS
- D20WU-HS
- Christie 4K7-HS
- Christie 4K10-HS

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com