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# Technical Bulletin

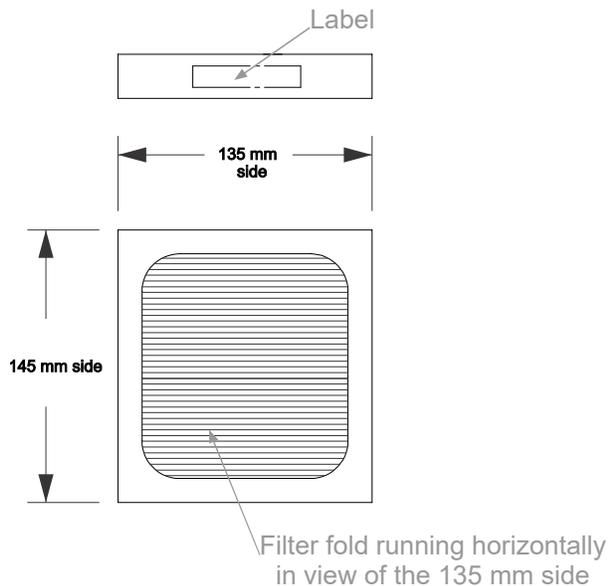
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## Radiator filter issues

This bulletin is to provide information about two issues with the radiator filter (P/N: 003-003082-XX) for the products listed below.

- The filter orientation is incorrect as the folds are running vertically not horizontally, such as the pleats are on the 145±1 side not on the 135±1 side. Christie has confirmed this does not affect functionality.
- The Air Flow label placement is incorrect. The label is currently placed on the 145 mm side of the filter and but it should on the 135 mm side.

The following image shows the correct orientation of the filter folds and location of the label:



Christie has notified the manufacturer of the filter about these issues; however, the current filters can be used as is as functionality is not affected.

## Affected products

The following products are affected.

- CP2220
- CP2230
- CP2420-Xe
- CP4220
- CP4230
- CP42LH
- CP4420-Xe

- D4K35
- D4K25
- D4KLH60
- M4K45
- M4K35
- M4KLH

## Technical support

Technical support for Christie Cinema products is available at:

- [\*Support.cinema@christiedigital.com\*](mailto:Support.cinema@christiedigital.com)
- +1-877-334-4267
- Christie Professional Services: +1-800-550-3061 or [\*NOC@christiedigital.com\*](mailto:NOC@christiedigital.com)