

Software Release Notes

Terra Manager Software 1.4.2

Terra Manager v1.4.2 software replaces Terra Manager Software v1.4.1. This document describes the updates from version 1.4.1 to version 1.4.2.

Affected Products

The following products are affected:

- Christie Terra Controller
- Christie Terra Transmitters
- Christie Terra Receivers

Prerequisites


- None.

Upgrade Instructions

Before upgrading software, it is strongly recommended to perform a backup of the system data using the backup feature on the Global Page in Terra Manager.

To download the Christie Terra System Software, complete the following steps:

1. Copy link:
<http://downloads.christiedigital.com/website/Documents/Christie-Terra-Software-Version-1-4-2.zip>
2. Paste the link in your web browser.
3. Save the file to the preferred location on your computer.
4. Un-install all current versions of the Terra Manager software using the Windows Programs and Features *Uninstall or change a program* in the Windows control panel.
5. Install new version and log into the controller.

 It is good practice to exit and reopen Terra Manager after a Controller is rebooted.

New Features and Enhancements

- None.

Related Documentation

020-102842-02	Christie Terra Controller Quick Start Instruction Sheet
020-001367-01	Christie Terra Transmitter and Receiver Setup Guide (Multilingual)
020-102838-10	Christie Terra User Manual
020-102837-14	Christie Terra External Protocol JSON API Reference Manual
020-102883-04	Christie Terra XY Switcher User Manual
020-102884-01	Christie Terra XY Switcher API Reference Manual
020-103077-03	Christie Terra Device Configurator User Guide

Corrected Issues

- Updated internal licensing components. New Terra controllers or Terra controllers requiring a replacement license will require version 1.4.2 (or later) to be compatible

with online license activation.

Known Issues

- Aspect ratio setting in the Receiver properties is not functional.
- When the 1G port is disabled in the Device setup page, and a network cable is attached to the device, the LAN LED on the front panel of the device remains on. Additionally, the LED on the port remains on.
- The COPY EDID button is not functional with device firmware versions 3.6 and 4.1.
- The Terra User Manual does not include the addition of the temperature on the Devices Summary tab.
- The JSON SwitchAudio command does not switch between digital audio (flag 0) and analog audio (flag 1) on the RX. Instead, use the GenericVideoAudioSwitch command to switch between digital audio and analog audio.
- The **Allow Full Frame Rate** setting on the Transmitter Properties pane is not functioning properly. Contact Customer Support for a pre-release fix.
- System Backup configuration may not open in *offline* mode with the following Microsoft versions:
 - Microsoft Windows 10 Pro
 - Version 20H2
 - Version 2004
 - .Net Framework 4.5-4.8

Technical Support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com