



Christie customer care 2024-25 holiday schedule

Our customer care team will be spending some time with their family— and at the theatre — this holiday season. As a result, some Christie® locations will be temporarily closed and services, such as spare parts support, will be delayed over the holidays. Keep reading to see the details of our 2024-25 holiday schedule.

But don't worry — we know the show must go on, especially with holiday blockbusters sure to bring merry audiences to your theatre, so technical support will always be available for troubleshooting emergencies.

Wishing you and yours a happy holiday season!

Christie Cinema

CINEMA HOLIDAY SCHEDULE 2024-25

GLOBAL CUSTOMER CARE HOLIDAY SCHEDULE 2024-25

Contact	Office holiday closures
Americas cinema.orders.americas@christiedigital.com +01 866 880 4462 Monday - Friday 6:00 a.m. – 5:00 p.m. PT (UTC-8) 9:00 a.m. – 8:00 p.m. ET (UTC-5)	United States: Dec 25, 26, 31, and Jan 1 Canada: Dec 25, 26, and Jan 1
EMEA cinema.orders.emea@christiedigital.com +44 0 118 977 8000 Monday – Friday 9 a.m. – 5 p.m. GMT (UTC+0)	France: Dec 25 and Jan 1 Germany: Dec 25, 26, and Jan 1 Spain: Dec 25 UAE: Jan 1 United Kingdom: Dec 25, 26, and Jan 1
APAC cinema.orders.apac@christiedigital.com +65 6877 8737 Monday – Friday 9 a.m. – 5 p.m. SST (UTC+8)	India: Dec 25 and Jan 1 Singapore: Dec 25 and Jan 1 South Korea: Dec 25 and Jan 1
China cinema.orders.china@christiedigital.com +86 21 6030 0500 Monday – Friday 9 a.m. – 6 p.m. CST (UTC+8)	No additional closures

Christie Cinema

CINEMA HOLIDAY SCHEDULE 2024-25

TECHNICAL SUPPORT

For non-emergency situations during the holiday season, some tech support teams won't be available, and our typical response time is 24-48 hours instead of our usual 24 hours.

For all technical inquiries, please email us at cinema.support@christiedigital.com

Country	Phone Number
Australia	+61 1 8 0087 0128
Brazil	+55 11 4130 3746
China	+86 400 820 3002
Dubai	+971 0 80 003 20683
France	+33 0 1 86 99 36 48
Germany	+49 221 65 078 811
India	+91 800 9190 547
Mexico	+52 55 1328 8139
North America (toll-free)	+1 877 334 4267
Singapore	+65 6950 5573
Spain	+34 91 901 1245
United Kingdom	+44 0 113 868 1089