

March 2026

## ProAV Technical News

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Welcome to the Christie® ProAV Tech News, your source to keep up to date with the latest firmware, technical bulletins, manuals, tech news, tips, and tricks.

In this issue:

- Introducing the new Korus Series
- New instructional videos
- Warping & blending with Mystique Lite
- Meet OPAL, your tool for assisting in brightness measurements
- Resources & downloads
- Upcoming training dates
- Technical support

Know a member of your team who'd like to get this newsletter in their inbox? Share our [signup link](#) so they can subscribe.



**1DLP Inspire Series**

**3DLP**

**\*NEW\*** 4K860-iS [V.1.5.0](#) | [Notes](#)

**\*NEW\*** DWU760-iS [V.1.10.0](#) | [Notes](#)

**\*NEW\*** DWU860-iS [V.1.10.0](#) | [Notes](#)

**\*NEW\*** DWU960-iS [V.1.10.0](#) | [Notes](#)

### 1DLP Jazz Series

DWU1800-JS [V.1.3.0](#) | [Notes](#)

DWU2400-JS [V.1.3.0](#) | [Notes](#)

4K1600-JS [V.1.3.0](#) | [Notes](#)

4K2100-JS [V.1.3.0](#) | [Notes](#)

### 1DLP Korus Series

**\*NEW\*** 4K1000-KS [V.1.1.0](#) | [Notes](#)

**\*NEW\*** 4K1400-KS [V.1.1.0](#) | [Notes](#)

Boxer® [V.1.8.2](#) | [Notes](#)

Crimson HD25 & WU25 [V.1.3.6](#) | [Notes](#)

Crimson HD31 & WU31 [V.1.3.7](#) | [Notes](#)

Griffyn® Series [V.1.3.7](#) | [Notes](#)

M 4K RGB Series [V.1.3.9](#) | [Notes](#)

Sapphire® 4K40-RGBH [V.1.1.0](#) | [Notes](#)

### Other

**\*NEW\*** Twist™ [V.2.13](#) | [Notes](#)

**\*NEW\*** Mystique™ [V.2.13](#) | [Notes](#)

**\*NEW\*** Hawkeye ProVenue Version 1.5.3 (Contact technical support for download)



Experience a  
symphony of light



**Introducing the new Korus Series**

We recently debuted our new Korus Series 1DLP projectors at ISE, introducing two models: 4K1000-KS and 4K1400-KS.

Both models utilize a laser phosphor light source and 0.8" High Efficiency Pixel (HEP) DMD, delivering up to 14,250 lumens, 1,500:1 native, and 25,000:1 dynamic contrast. Their compact, lightweight design weighing just 38 lbs, paired with an optional Z-shaped ultra short throw lens, supports discreet architectural integration in space-constrained environments.

Korus Series uses a fully air-cooled thermal architecture, eliminating the need for liquid cooling or TECs for enhanced reliability.

These projectors are compatible with most Christie Jazz Series lenses, providing added flexibility and cost savings. We recommend verifying compatibility on our website or contacting Technical Support prior to purchasing.

### Want to learn more?

Check out our product pages:

- [4K1000-KS](#)
- [4K1400-KS](#)

Or download technical specifications:

- [Korus Series data sheet](#)

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## More instructional videos now available on Christie University



While Service Manuals are always a helpful resource for instructions, we know videos are an important source when working on something new. That's why we're uploading new videos to Christie University on topics like part replacements, calibrations, and more.

Here are a few of our most recent videos uploaded to Christie University:

- [Hawkeye ProVenue Software](#)
- [Replacing the light engine in a M 4K RGB Series projector](#)
- [Performing boresight on a M 4K RGB Series projector](#)

## How to find videos

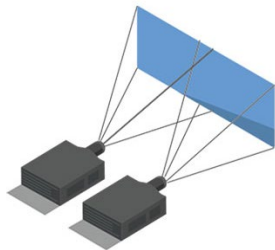
These videos are available to anyone with an active Christie University account. After you log in to Christie University, here's how to find our latest videos:

1. Go to the Catalog.
2. Click on the "Videos" section.
3. Click on the "Product Training Videos" section.
4. Click on the product series you're interested in (for example, "CineLife+")
5. Look for the video title and click "Enroll".

**Don't have a Christie University account?** [Click here](#) to register to access our videos and online training. Accounts are free, and registration takes less than three minutes.

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## Warping and blending with Mystique Lite



If you're not aware of Mystique™ Lite, our camera-based alignment software, it's a very helpful tool that's available to download at no additional cost and helps you automatically warp and blend up to three Christie projectors in a horizontal array with the click of a button.

The latest version (2.13) of Mystique Lite software can be downloaded [here](#).

Some important things to know about Mystique Lite:

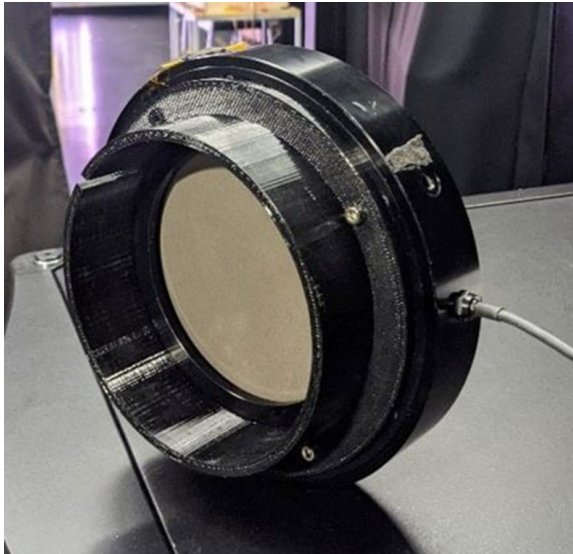
- A webcam is required to hook up to your laptop. The Christie Intelligent Camera, available for many of our 1DLP projectors, is compatible with Mystique Lite.
- Mystique Lite will only work on a flat surface, wall, or screen. If the projection surface is curved or cylindrical, a different version of Mystique will be required.

Most 1DLP and 3DLP products support Mystique software, and you can find out if your projector is compatible on the [Mystique](#) page of our website.

Although Mystique Lite is relatively easy to use, we recommend speaking with one of [our experts](#) about more complex setups, such as vertical blending, more than three projectors, and projection surfaces like domes, landmarks, or buildings.

## Meet OPAL, your tool for assisting in brightness measurements

Christie's OPAL (Optical Power as Lumens) tool is an essential accessory for measuring the output power of our RGB pure laser projectors, helping you accurately and consistently calculate the expected lumens on screen.



Why use the OPAL tool? If you're experiencing low brightness, it can help determine whether the root cause is the projector or the environment.

Environment plays a big role in a projector's performance, especially onscreen brightness. Common factors that can affect brightness include any component that is between the lens and the screen. With OPAL, you can measure projector output directly, compare actual performance to expected lumens, and troubleshoot issues with confidence.

Contact Christie [Technical Support](#) to ask about this unique technology (PN: 003-007163-XX).

## TRAINING



### Training Center

Ready to start your training? Here's how!

Register for our in-person training sessions on [Christie University](#) by clicking "enroll" on any available class. After you've registered, our training team will contact you to confirm your enrollment.



You can earn AVIXA CTS renewal units by attending our upcoming in-person sessions for Griffyn Series, M 4K RGB Series, and Sapphire 4K40-RGBH!

## Upcoming in-person training sessions

### North America

#### Allen, TX

- Griffyn Series (TruLife+):  
April 14–15
- Sapphire 4K40-RGBH (TruLife+):  
April 16–17

#### Cypress, CA

- Griffyn Series (TruLife+):  
May 12–13
- Sapphire 4K40-RGBH (TruLife+):  
May 14–15

### EMEA

#### Cologne, Germany

- Griffyn Series (TruLife+):  
April 7–8
- M 4K RGB Series (TruLife+):  
April 9–10

#### Wokingham, UK

- To be scheduled soon: Griffyn Series (TruLife+)
- To be scheduled soon:  
M 4K RGB Series (TruLife+)

Enroll today

## PROAV RESOURCES

### Downloads

#### Korus Series documentation

- **\*NEW\*** [Korus Series user manual](#)
- **\*NEW\*** [Korus Series service guide](#)

#### More helpful instructions:

- [Replacing an enterprise card cage](#)
- [Packing the light engine](#)

- **\*NEW\*** [Korus Series installation and setup guide](#)
- **\*NEW\*** [Korus Series line drawing](#)
- **\*NEW\*** [Korus Series Revit file](#)

### Helpful technical bulletins:

- **\*NEW\*** [Inactive pixels in a multi-projector setup](#)
- [Required optical alignments after optical assembly replacement \(3DLP projectors\)](#)
- [Replacing a harness when performing LOS RMA due to TEC or red laser error](#)



## Technical Support

Need support or a technical document not included in this newsletter?  
Contact us!

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