
Technical Bulletin

LAD filter issue

This bulletin provides information about the replacement LAD filters provided in a three-pack (P/N: 03-001982-52P with individual filters marked as P/N: 011-103505-03).

Issue

Due to a sizing issue, the LAD filters do not have a proper seal, which could result in the filter catching unfiltered air or dust. Christie is aware of this issue and is working to release new filters.

Workaround

Until the new filters are released, follow these steps to ensure the filters properly fit the housing.

1. Add a strip of one of these gaskets to the filter as shown below.
 - Gasket foam EMI 1 mm x 5 mm x 24.70" (P/N: 39-001840-01P)
 - Gasket foam 1 mm x 5 mm x 9.5" (P/N: 39-001840-04P)



Affected products

This bulletin applies to the following projectors.

- CP2220
- CP2230
- CP4220
- CP4230
- CP42LH
- CP2000
- CP2000-X
- CP2000-XB

- CP2000-SB
- CP2000-ZX
- E3LH
- All Roadie projectors
- All D4K projectors

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific: +65 6877-8737 or Support.APAC@christiedigital.com
- Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com